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Declaration of Christopher Thompson in Support of Plaintiffs' Supplemental Sanctions Motion Pursuant to Dkt. 624

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20	UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA	
<ul><li>21</li><li>22</li><li>23</li><li>24</li></ul>	CHASOM BROWN, WILLIAM BYATT, JEREMY DAVIS, CHRISTOPHER CASTILLO, and MONIQUE TRUJILLO individually and on behalf of all similarly situated,	Case No.: 4:20-cv-03664-YGR-SVK  DECLARATION OF CHRISTOPHER THOMPSON IN SUPPORT OF PLAINTIFFS' SUPPLEMENTAL SANCTIONS MOTION
25 26	Plaintiffs, vs. GOOGLE LLC,	Referral: The Honorable Susan van Keulen
<ul><li>27</li><li>28</li></ul>	Defendant.	

## **DECLARATION OF CHRISTOPHER THOMPSON**

I, Christopher Thompson, declare as follows.

- 1. I have been retained by Plaintiffs' counsel to provide technical analysis and testimony concerning Google's Incognito-detection bits. In addition, I have been retained to provide additional information regarding the productions made by Google during the Special Master process, their timing, and the negative implications of the inconsistent production and search criteria to our analytical efforts.
- 2. All of the statements in this declaration are true based on my analysis and personal knowledge, and I am available and if the Court permits to provide testimony on these matters.
- 3. A copy of my CV was previously filed with this Court. Dkt. 536-9. As reflected in my CV, I majored in Computer Engineering and have many years of experience in computing technology. I am being compensated at a rate of \$275 per hour for my work in connection with this matter, and none of my compensation is contingent on the outcome of this litigation.
- 4. In the course of my previous work writing software and building software systems, I designed and used systems that leverage rolling log files. In these systems, logs may be regularly deleted or rotated, depending on the intended use case. For example, log files may be stored in a format more easily accessed for a limited period of time, and then moved to a format that incurs less cost but is harder to access. I also have personal experience working with systems that utilize date information to separate large data sets for efficient query execution.
- 5. I have reviewed each and every submission Google and the Special Master made available as part of the Special Master process, including Plaintiffs' data and test data produced by Google, and the transcripts of the hearings before the Special Master. I also attended several hearings and meet and confers before the Special Master. In addition, all documents Google produced and deposition transcripts for witnesses in this case have been made available to me, pursuant to the Protective Order issued in this case.

- 6. I was also present at a live test demo with Google engineers and Special Master Douglas Brush on March 4, 2022. At that session, we had tested a small set of Biscotti IDs against three of the "maybe chrome incognito" logs.
  - 7. I also testified during the Court's April 21, 2022 sanctions hearing.
- 8. The Court's November 12, 2021 order outlined detailed requirements for the Special Master process, including timing requirements for four iterative searches. Due to Google's repeated failure to comply as I outline below, the process took over six months for just three iterative searches.

## Google's Failure to Provide a Complete List of Data Sources and Log Schemas

- 9. The Court's November 12, 2021 order required Google to provide a declaration that "Google has provided a complete list of data sources that contain information relevant to Plaintiffs' claims." However, Google's identified list of data sources omitted the vast majority of data sources that contain Incognito detection information. The Court's order also required Google to provide "full schemas" for selected data sources; however, Google's production of "top 100" fields omitted important Incognito-detection bits and information regarding which log sources contain x-client-data header.
- 10. Google's obfuscation of data sources and schemas prevented Plaintiffs from selecting the relevant logs containing Incognito-detection bits and unnecessarily prolonged all three iterative searches. Each time a new set of relevant log sources or Incognito-detection field was uncovered, Plaintiffs' counsel and technical experts had to seek additional production of log schema and relevant data. Still, to date, Google has failed to produce the full schema for all of the identified logs containing Incognito-detection bits and only produced partial schema for a small portion of the logs after much delay.

any opportunity to search for responsive data. *See* Dkt. 614-2. In addition, Google still has not attested that there are no other log sources containing Incognito detection bits. *See* Dkt. 614-2.

<sup>&</sup>lt;sup>1</sup> See Dkt. 593-3 at 9–22. After the technical rebuttal report was submitted, Google then belatedly identified additional log sources containing Incognito detection bits, from which the Plaintiffs received neither full schema nor

## **Google's Delay in Producing Responsive Data**

- 11. The Court's November 12, 2021 order required Google to produce "full records of each responsive and relevant search term hit as well as the criteria used" within three days of receiving search terms from the Plaintiffs. Google failed to comply. Rather, Google took additional time to produce results on a rolling basis, and in an order unilaterally determined by Google. Google delayed the productions in at least four ways: 1) not properly formatting search queries; 2) refusing to produce data outside of an eight-day window; 3) failing to provide timely publisher notice; and 4) refusing to comply with Court-ordered searches. I will discuss each of these in turn.
- 12. First, Google repeatedly failed to produce responsive data by not properly formatting search queries. For example, during the First Iterative Search, Google did not disclose that Analytics CID and UID searches required a corresponding web property ID. Even when web property IDs were submitted with subsequent searches, Google failed to limit the results to only those web property IDs. As another example, during the Second Iterative Search, Google did not properly format submitted user agent strings to match annotations appended by Google's internal services and, consequently, the form that was stored in Google logs. As a result of Google's failures, Plaintiffs' experts had to spend extra time to analyze the data and diagnose issues when the returned data was NULL or obviously non-sensical.
- While Google was able to produce approximately one month of ads log data in December 2021 during the First Iterative Search, Google unilaterally decided that for all other log data (including UMA data) and for subsequent searches, it would only produce data within an eight-day window using the Dremel tool. Both the eight-day window and the December time frame were decided by Google without input from Plaintiffs' counsel and/or experts. For the first two iterative searches, Google's rolling eight-day production often led to produced data that did not overlap in time. Despite Plaintiffs' objections to Google's unilateral decisions, Google never produced more, and this prevented Plaintiffs' experts from fully studying the full breadth of

joinability issues across different types of logs and resulted in additional time and effort in formulating subsequent searches to address Google's obstruction.

- 14. When executing these rolling, eight-day searches, Google prioritized identifiers and log sources it unilaterally deemed "more relevant" (again, over Plaintiffs' objections), further confounding Plaintiffs' experts' efforts to conduct a full joinability analysis. This wasted valuable time and resources to analyze what was produced, and then regenerate search terms and criteria. The revelation that Google would only be producing a subset of the ordered data and that certain log sources had not yet been searched was only made at the 11th hour of the corresponding deadline, without consultation of Plaintiffs' counsel and/or experts.
- 15. Third, Google repeatedly raised the issue of publisher notification with respect to certain log sources, particularly those that clearly join third-party IDs. Google indicated that it would need to provide "contractually agreed upon" notice along with a reasonable notice window prior to data production. In the First Iterative Search, Google waited a month to produce data requiring publisher notification. In the Second Iterative Search, Google did not produce data requiring publisher notification. As the Special Master process continued, additional searches included data that supposedly required publisher notification and Google again raised this issue. It wasn't until a meet and confer on May 13, 2022, which I attended, that Google confirmed it had not started the publisher notice process for the Third Iterative Search. After the Special Master informed Google that he would enforce the May 20, 2022 production date with daily sanctions, Google then produced data requiring publisher notification on May 20, 2022, which confirmed that Google could satisfy publisher notice in days, not weeks or months.
- 16. Fourth, Google repeatedly refused to comply with the Court's order to search by IP address and another identifier. During the Second Iterative Search, Google did not raise any objections to search with IPv4 address and user agent string combinations; however, Google did not properly format the user agent strings as discussed earlier, resulting in NULL sets. Once it became clear that proper formatting of the search queries would return responsive data, Google then refused to search IPv4 + user agent for the Third Iterative Search. In addition, Google imposed

1 further attestation and technical requirements on IPv6 + user agent search in May 2022, further 2 delaying the search process. 3 Google's Continuing Failure to Identify all Incognito-Detection Bits and the Logs in which They Have Been Implemented 4 17. Google states that it has identified additional relevant logs via Mr. Sramek's 5 declaration, used to 6 7 8 18. Google's own description of these logs confirm, at minimum, that Google 9 In addition, 10 Google's description of these logs confirm that 11 12 Sramek's description of these logs refute Google's claim that it does not join private browsing data 13 with authenticated data. See, e.g., Sramek Declaration ¶ 9. 14 19. All of these logs were and would have been relevant in connection with the Special 15 Master process, and I would have advised and requested testing against these logs, in addition to 16 their full schema, had Google properly identified them during discovery. 17 20. With the additional maybe chrome incognito logs identified by Mr. Sramek, 18 Google has identified logs with that bit. However, for the is chrome incognito and 19 is non chrome incognito bits, Google only identified logs, as the " logs." Given that 20 Mr. Sramek does not state that Google has identified all of the Incognito-detection bits and the 21 logs in which they have been implemented, it is highly likely that there are other logs containing 22 the is chrome incognito and is non chrome incognito bits, as these bits are in the 23 fields, a very commonly used proto schema for all Google "upstream logs" 24 (i.e., Google logs that log data at the beginning of the data logging process). Likewise, the 25 maybe chome incognito bit is contained within the proto, which is a 26 different proto commonly used in ads-related "downstream" logs. Notably, Mr. Sramek did not 27 state that Google has identified all logs containing the maybe chrome incognito field. 28

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I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed this 4th day of August, 2022, at Nolensville, Tennessee. /s/ Christopher Thompson DECLARATION OF CHRISTOPHER THOMPSON